

SUNTECH VIP Journey

ENJOY PREMIUM CUSTOMER SERVICE EXCLUSIVE REWARDS



Exclusive
Butler Service



Expert
Return Visit



Parts Discount
Privilege



Free Parts
Bundle



Worry-Free
Extended Warranty



Upgrade &
Trade-in Offer



Annually
Free Benefits

A SPECIALIST IN TEXTILE EQUIPMENT AUTOMATION

VIP Customer Benefits Statement



What Benefits Do Our VIPs Enjoy?

Benefits	V1-Prime1	V2-Honor2	V3-Glory3	V4-Pearl4	V5-Regal5
Expert Return Visit	1 Remote Visit	2 Remote Visits	1 Onsite Visit	3 Onsite Visits	On Demand
Parts Discount Privilege	5% OFF	8% OFF	10% OFF	20% OFF	30% OFF
Exclusive Butler Service		✓	✓	✓	✓
Free Parts Bundle		✓	✓	✓	✓
Annually Free Benefits			✓	✓	✓
Worry-Free Extended Warranty				1 Year	2 Year
Upgrade & Trade-in Offer					✓

Expert Return Visit

- Annually Remote/Onsite Visit
- Regular Technical Support
- Machine Maintenance
- Exclusive After-sales Service

Parts Discount Privilege

- Lifetime Spare Parts Discount
- Priority Spares Supply

Exclusive Butler Service

- Dedicated Service Channel 1V1
- Private Line to Respond in time
- Expert Team to Solve All Problems

Free Parts Bundle

- Extra Free Spares with Ordered Machine

Worry-Free Extended Warranty

- Extra Extended Warranty in All Standard Models

Upgrade & Trade-in Offer

- Subsidy for Exchanging the Old to New
- Free Software Upgrade
- New Product Experience Subsidy

Annually Free Benefits

VIP Level / Annually Free Benefits	Priority New Products/Technology Experience	Every July & November, Enjoy Premium Offer	Global Exhibition Tickets & Accommodation	Brand Co-branding & Joint Marketing	SUNTECH Free & Enjoyable Journey
V3-Glory3	✓	✓			
V4-Pearl4	✓	✓	✓	✓	
V5-Regal5	✓	✓	✓	✓	✓

Great Honor to Be Your Trustworthy Supplier, and Hope You Enjoy Your VIP Journey

Welcome to Contact Your Dedicated Service Team Anytime